

Your Trusted Partner for Global Case Processing Services

With over 16 years of experience in pharmacovigilance, PrimeVigilance **offers full-service ICSR processing** tailored to your global needs. We combine **deep regulatory expertise with scalable technology** to ensure compliance, accuracy, and efficiency—whether for **post-marketing** or **clinical trial** environments. Our dedicated ICSR teams operate **across 100+ countries**, processing **over 350,000 ICSRs per year** with precision and care.

Why Choose PrimeVigilance?

1

Strong Presence Across The Globe

PrimeVigilance offers an established and broad global footprint, providing local and reliable case processing coverage. Our ICSR teams are centrally integrated to ensure continuity and consistency across markets, while fully aligned with any regulatory authority and business partner requirements.

2

In-House Local Network

Our internal network of local ICSR presence enables our ability to support LCPPV requirements and take on the role of local screening for designated countries. This structure ensures seamless regulatory alignment and efficient management of locally received ICSRs.

3

Bespoke Technology Solutions

PrimeVigilance utilizes proprietary tools to ensure quality and compliance for ICSRs, from case intake through quality and submissions. These tools allow our customers to realize benefits of the speed, accuracy, and transparency when utilizing these technology platforms. By supporting automation, real-time workflow visibility with streamlined partner interactions, the benefits of submission compliance, case quality, and overall efficiencies are realized.

4

Continuous Technology Investment

Ongoing technology investment in ICSR ensures PrimeVigilance aligns with the evolving AI landscape in pharmacovigilance. By leveraging these investments in automation, machine learning, and smarter workflows, we continue to enhance data integrity while staying ahead of the evolving regulatory demands – ultimately delivering greater value to clients and protecting patient safety more effectively.

Delivering Exceptional Value Through High-Quality, Tailored Solutions for Compliance



Optimal Resource Management



Balanced for cost and quality



Support local needs when required



Deep Client & Product Knowledge



Aligned with your operational goals and outcomes



Ensures precise, custom solutions that deliver value



Scaleability to Match Growth



Ability to provide on-demand resources and drive optimal automation



Ensures seamless coverage while maintaining regulatory compliance

16+
years of
experience

1,000+
employees and
contractors

26
offices
worldwide

300+
clients

100+
countries served

350k+
ICSRs processed
per year

Reliable. Scalable. Compliant.

With a global footprint and a network of subject matter experts, including QPPVs and former regulators, PrimeVigilance delivers unmatched ICSR capabilities across the EU, US, APAC, and beyond.

Ready to Partner? Contact Us Today!



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