The Leader in Technology Driven Clinical Safety, Pharmacovigilance and Medical Information

PRIMEVIGILANCE

An Ergomed company

Quality Focused. Technology Driven.

With nearly **20 years of specialized experience**, PrimeVigilance supports life sciences companies worldwide with integrated safety, compliance, and system transformation solutions.

Backed by a **world-class team and best-in-class technology**, we deliver high-quality, scalable pharmacovigilance services—optimizing operations and connecting clients with the right safety solutions.

At a Glance

20+
years of experience

500+
clients

160+
countries covered

2000+
SMEs

450+
regulatory inspections supported

Industry Segments Served



Innovator Biotech & Pharma
– Full lifecycle PV support

Vaccines – Clinical-to-commercial
safety expertise





Generics & Biosimilars – Cost-effective, global-ready PV

Devices & Combination Products –
Vigilance compliance and reporting





ATMPs/CGT – Safety for Innovation

Understanding your challenges



Drug safety is complex. From strategy to execution, companies need trusted partners to navigate regulatory demands, manage global operations, and adopt new technologies without compromising quality.

PrimeVigilance addresses these challenges with:

- Technology consultation and innovation
- AI adoption and next-generation innovation planning
- Flexible on shore versus offshore models
- Full lifecycle PV and MI services

What We Offer

CLINICAL & POST-MARKETING SAFETY

- ICSR management (all phases)
- Literature screening & case intake
- Safety management plans

RISK BENEFIT MANAGEMENT

- Medical monitoring
- Pharmacoepidemiology & post-marketing studies
- Aggregate reporting & signal detection

CONSULTANCY

- Tailored strategic advice
- Regulatory support and inspection readiness
- System and process optimization

GLOBAL COMPLIANCE & QPPV SERVICES

- EU & UK QPPV, local officers
- PSMF preparation & maintenance
- Safety Data Exchange Agreements

MEDICAL INFORMATION SERVICES

- Multilingual contact centers
- Inquiry handling & response
- Medical writing & documentation

Technology Suite & Strategic Programs

Our proprietary technology and specialized programs deliver measurable benefits for clients, improving efficiency, accuracy, and compliance.



Technology Suite

MedCodr

Accelerates medical coding accuracy.

NEOS

Automates data capture & triage

PVTrend

Real-time safety analytics dashboard

ASaPPV

Smart automation that reduces case intake effort by up to 30%

Safety systems

ARGUS	IRMS
AXWAY	PSIXCHANGE
OAS	ASAPPV
EMPIRICA	NOESIS
RETRANS	EXTRAVIEW

Veeva
Product Partner

Strategic Programs

Every company's safety journey is different. That's why we've created flexible programs to meet you where you are:



PVConsult™

Safety strategy, technology validation, and optimization.

PVTransition™

Smooth service provider changeover and legacy migrations.

PVBridge™

Build internal PV functions with external support.

PVIntegrate™

Harmonize safety systems during growth or M&A.

PVExpert™

Direct access to SMEs for regulatory engagement and inspections.

Global Reach & Contact

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Book a consultation!

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